# Investigation Finding (Hospital Verification)

Hospital Registration Number	1	ОТ	yes
ICU/ICCU/ PICU/CCU	yes	Visit To Hospital	no
Hospital Visit Date		How Far From Member Address (Approx Km)	
Any Relative Near Hospital Where Insured Stayed	yes	Comments	1
IP Register Entry (Entry Found)	yes	lf No – Reason	
If Yes	In Case of Medical Management	lf Not Matching – Observations	





lf No - Reason



lf Yes, Any PED/Non- Disclosure Findings			
Any Other Discrepancy Noted	yes	If Yes	1
TPR/BP/VITAL Charts	yes	lf Yes – Observations	
lf No – Reason	1		
In Case Of Medical Ma	anagement		
Active Line Of Treatment	1		
In Case Of Surgical Ma	anagement		
Operative Notes		 If Provided - Findings	

If Not Provided - Reason		
Anaesthesia Notes	If Provided - Findings	
If Not Provided - Reason		
Any PED History		
Any Implants Used	lf Yes – Invoice / Sticker Number	
Invoice Verified	Reason / Findings	

#### **MLC** Details

MLC Copy Received	no	If Yes - Date Of MLC	
If No			
Is MLC Verification Done		If Yes-Observations	
lf No – Reason			

#### **FIR Details**

FIR Copy Received	yes	If Yes - Date Of FIR	2022-12-07
Is FIR Verification Done	yes	If Yes-Observations	
lf No – Reason	1		
Any alcohol /Drug Intoxication Found As Per Documents	yes	lf Yes – Details	1
lf No – Reason			

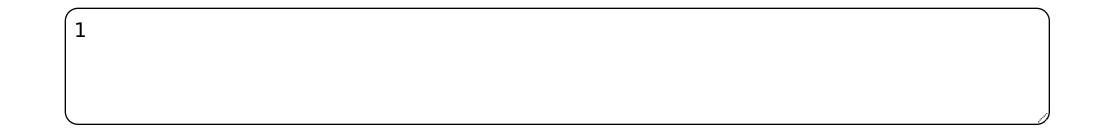
MRD Records checked

yes

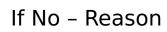
If Yes-Observations



#### lf No – Reason



Bill Book collected	yes	If Yes-Observations	
lf No – Reason	1		
Tariff Details Card Collected	yes	If Yes-Observations	
If No – Reason	1		
Hospital Authority Statement	yes	If Yes-Observations	





If Yes – Any findings

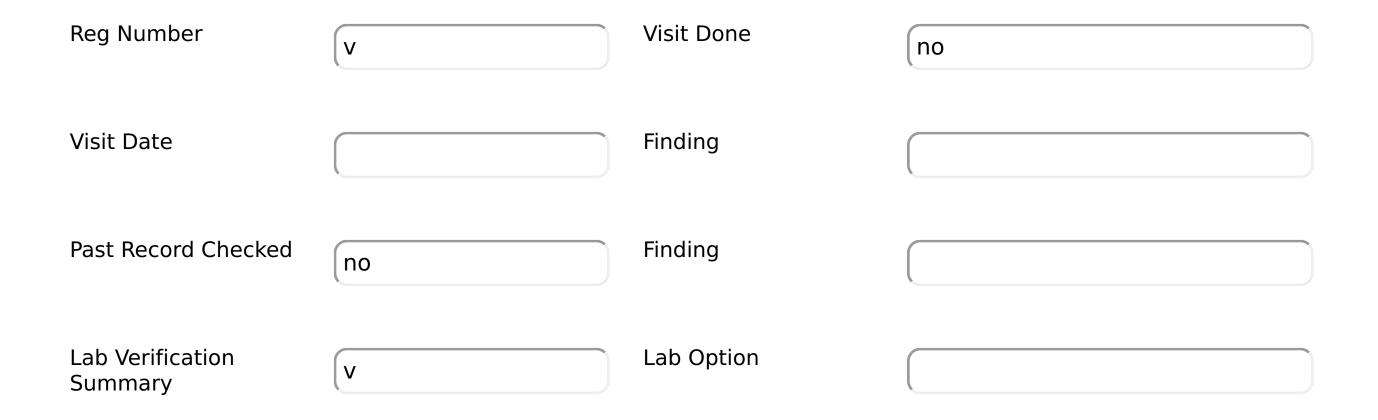
no

# Treating Doctor Visit

Name of doctor	Sonali	Qualification	1
Registration Number	1	Tariff Details Card Collected	yes
If No – Reason		If Yes – Any PED findings	no
Any discrepancy noted	yes	If Yes-Observations	

#### Lab Verification Details

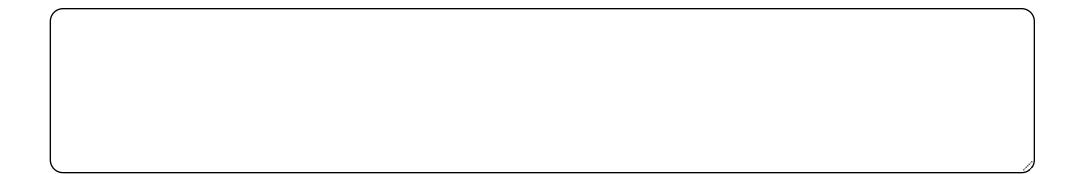
Lab Name	V	Lab Location	V
Inhouse	no	If No, then Distance from hospital / Resident	8
Lab Register Entry Verified	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If No			
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If No			
Report Validation	yes	Name Of Empanelled Pathologist	V



Visit Done	yes	If No – Reason	
lf Yes - Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw

Purchase invoices Collected	sufbsf	lf No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

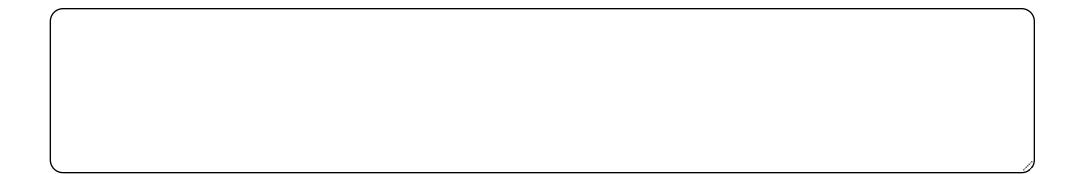
Chemist Statement Collected	dsfbyfy	lf No – Reason	fyfsufbaufb
If Yes – Findings	yes	lf Yes – Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findinas			



Visit Done	yes	If No – Reason	
lf Yes - Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw

Purchase invoices Collected	sufbsf	lf No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	lf No – Reason	fyfsufbaufb
If Yes – Findings	yes	lf Yes – Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findinas			



Visit Done	yes	If No – Reason	yes
lf Yes - Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw

Purchase invoices Collected	sufbsf	lf No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	lf No – Reason	fyfsufbaufb
If Yes – Findings	yes	lf Yes – Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findinas			



Visit Done	yes	If No – Reason	yes
lf Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw

Purchase invoices Collected	sufbsf	lf No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	lf No – Reason	fyfsufbaufb
If Yes – Findings	yes	lf Yes – Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findinas			



Visit Done	no	lf No – Reason	
lf Yes - Visit Date		Pharmacy Name	
Inhouse		lf No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match			
Bill Records	software records	Findings	d



Chemist Statement Collected	no	lf No – Reason	d
lf Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	d		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findings			



Visit Done	no	If No – Reason	
lf Yes – Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match			
Bill Records	software records	Findings	t



Chemist Statement Collected	no	If No – Reason	t
If Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	t		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findings			



Visit Done	no	lf No – Reason	
lf Yes – Visit Date		Pharmacy Name	
Inhouse		lf No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match			
Bill Records	others	Findings	t



Chemist Statement Collected	no	If No – Reason	t
If Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	t		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findings			



Visit Done	no	If No – Reason	
lf Yes - Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match			
Bill Records	carbon copies	Findings	V



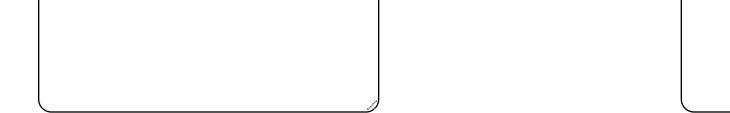
Chemist Statement Collected	yes	lf No – Reason	
If Yes – Findings	V	If Yes – Any PED findings	no
Overall Chemist Verification Summary	V		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findings			







lf Yes - Visit Date		Appointment Taken	No
lf No - Reason	V	lf Yes - Name of insured with whom appointment was taken	
Mobile no		Member Address	
Name of Patient	V	Date of Birth of Patient	2022-11-28
Gender	Other	Statement Collected	No
lf No - Reason		lf Yes - Finding	



Any discrepancies

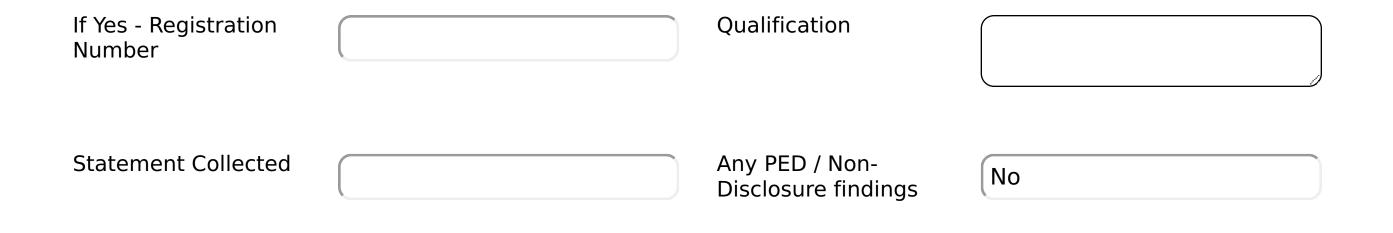


If Yes - Finding		Any PED / Non- Disclosure findings	No
Insured Habits			
Past documents collected	Yes	If No - Reason	
If Yes – please specify	V		
KYC Documents collected	No	If No - Reason	V
If Yes	<ul> <li>Matching with Claim Document</li> <li>Not Matching with Claim Document</li> </ul>	If No - Reason	

# Vicinity verification

Visit done	No	If No - Reason	V
If Yes – please specify		If Yes - Visit Date	
Visit to Family Physician	٦		

Name of Family Physician	V	Location	V
Contact number		Distance from Insured Home	
Visit to Family Physician	No	if No - Reason	V



### In Cases of First Consultant / Referral doctor

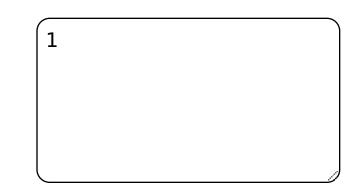
Name of Family Physician	V	Location	V
Contact number		Distance from Insured Home	
Visit to Family Physician	Yes	if No - Reason	
lf Yes - Registration Number	V	Qualification	V
Statement Collected	Yes	Any PED / Non- Disclosure findings	No

Hospital Registration Number	1	ΟΤ	yes
ICU/ICCU/ PICU/CCU	yes	Visit To Hospital	no
Hospital Visit Date		How Far From Member Address (Approx Km)	
Any Relative Near Hospital Where Insured Stayed	yes	Comments	1
IP Register Entry (Entry Found)	yes	If No – Reason	
If Yes	In Case of Medical Management	lf Not Matching – Observations	

If No – Reason



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lf Yes, Any PED/Non- Disclosure Findings			
Any Other Discrepancy Noted	yes	If Yes	1
TPR/BP/VITAL Charts	yes	lf Yes – Observations	
lf No – Reason	1		
In Case Of Medical Ma	anagement		
Active Line Of Treatment	1		
In Case Of Surgical M	anagement		
Operative Notes		If Provided - Findings	

If Not Provided - Reason		
Anaesthesia Notes	If Provided - Findings	
If Not Provided - Reason		
Any PED History		
Any Implants Used	lf Yes – Invoice / Sticker Number	
Invoice Verified	Reason / Findings	

#### MLC Details

MLC Copy Received	no	If Yes - Date Of MLC	
If No			
Is MLC Verification Done		If Yes-Observations	
lf No – Reason			

#### **FIR Details**

FIR Copy Received	yes	lf Yes - Date Of FIR	2022-12-07
Is FIR Verification Done	yes	If Yes-Observations	
lf No – Reason	1		
Any alcohol /Drug Intoxication Found As Per Documents	yes	lf Yes – Details	1
lf No – Reason			

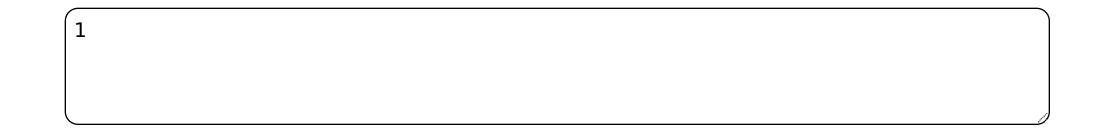
MRD Records checked

yes

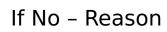
If Yes-Observations

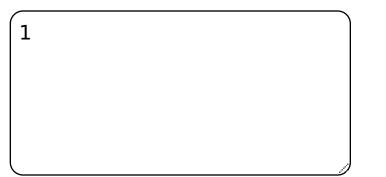


#### lf No – Reason



Bill Book collected	yes	If Yes-Observations	
If No – Reason	1		
Tariff Details Card Collected	yes	If Yes-Observations	
If No – Reason	1		
Hospital Authority Statement	yes	If Yes-Observations	





If Yes – Any findings

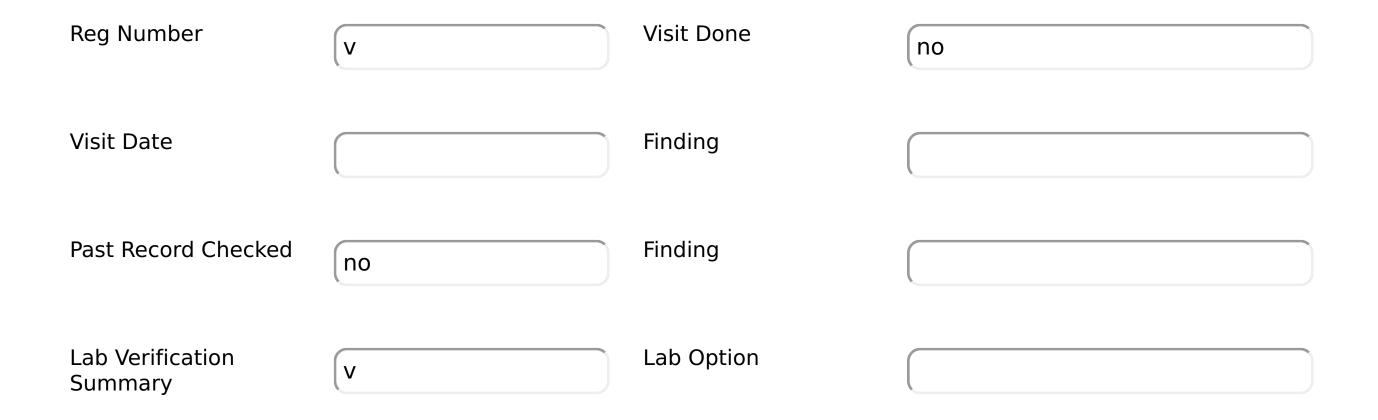
no

# Treating Doctor Visit

Name of doctor	Sonali	Qualification	1
Registration Number	1	Tariff Details Card Collected	yes
If No – Reason		If Yes – Any PED findings	no
Any discrepancy noted	yes	If Yes-Observations	

#### Lab Verification Details

Lab Name	V	Lab Location	V
Inhouse	no	If No, then Distance from hospital / Resident	8
Lab Register Entry Verified	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If No			
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If No			
Report Validation	yes	Name Of Empanelled Pathologist	V



Visit Done	yes	If No – Reason	
lf Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw

Purchase invoices Collected	sufbsf	lf No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	lf No – Reason	fyfsufbaufb
If Yes – Findings	yes	lf Yes – Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findinas			



Visit Done	yes	If No – Reason	
lf Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw

Purchase invoices Collected	sufbsf	lf No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	lf No – Reason	fyfsufbaufb
If Yes – Findings	yes	lf Yes – Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findinas			



Visit Done	yes	If No – Reason	yes
lf Yes - Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw

Purchase invoices Collected	sufbsf	lf No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	lf No – Reason	fyfsufbaufb
If Yes – Findings	yes	lf Yes – Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findinas			



Visit Done	yes	If No – Reason	yes
lf Yes - Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw

Purchase invoices Collected	sufbsf	lf No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	lf No – Reason	fyfsufbaufb
If Yes – Findings	yes	lf Yes – Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findinas			



Visit Done	no	If No – Reason	
lf Yes - Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match			
Bill Records	software records	Findings	d



Chemist Statement Collected	no	If No – Reason	d
If Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	d		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findings			



Visit Done	no	If No – Reason	
lf Yes – Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match			
Bill Records	software records	Findings	t



Chemist Statement Collected	no	lf No – Reason	t
If Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	t		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findings			



Visit Done	no	lf No – Reason	
lf Yes – Visit Date		Pharmacy Name	
Inhouse		lf No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match			



Chemist Statement Collected	no	lf No – Reason	t
If Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	t		
Past Records Details		Any Other Observations/Findings	
lf Yes – Any PED Findings			



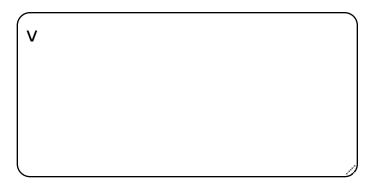
Visit Done	no	If No – Reason	
lf Yes - Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
lf Not Match			
Bill Records	carbon copies	Findings	V



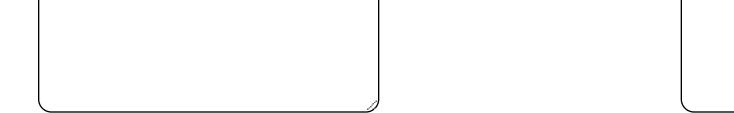
Chemist Statement Collected	yes	lf No – Reason	
If Yes – Findings	V	If Yes – Any PED findings	no
Overall Chemist Verification Summary	V		
Past Records Details		Any Other Observations/Findings	
lf Yes - Any PED Findings			







lf Yes - Visit Date		Appointment Taken	No
If No - Reason	V	lf Yes - Name of insured with whom appointment was taken	
Mobile no		Member Address	
Name of Patient	V	Date of Birth of Patient	2022-11-28
Gender	Other	Statement Collected	No
lf No - Reason	V	If Yes - Finding	





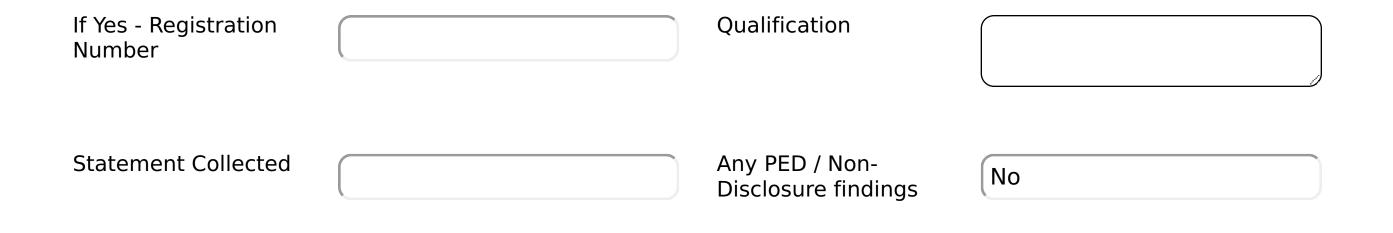


If Yes - Finding		Any PED / Non- Disclosure findings	No
Insured Habits			
Past documents collected	Yes	If No - Reason	
If Yes – please specify	V		
KYC Documents collected	No	If No - Reason	V
If Yes	<ul> <li>Matching with Claim Document</li> <li>Not Matching with Claim Document</li> </ul>	If No - Reason	

### Vicinity verification

Visit done	No	lf No - Reason	V
If Yes – please specify		If Yes - Visit Date	
Visit to Family Physician	n		

Name of Family Physician	V	Location	V
Contact number		Distance from Insured Home	
Visit to Family Physician	No	if No - Reason	V



### In Cases of First Consultant / Referral doctor

Name of Family Physician	V	Location	V
Contact number		Distance from Insured Home	
Visit to Family Physician	Yes	if No - Reason	
lf Yes - Registration Number	V	Qualification	V
Statement Collected	Yes	Any PED / Non- Disclosure findings	No

# Office / School / Collage Visit

Visit done	Yes	If No - Reason	
lf Yes - Visit Date	2022-11-30	lf Yes - Visit To	Office
Attandence Record Collected	Yes	If Yes Check Whether Patient Was Present In Office / School / Collage During Hospitalization Period	V
If Patient Is Employee - Then Check Employment Status If Patient Is Student In Collage / Schiool Then Check Enrolment Status	Student in College/School	Name Of Person With Whom Information Was Collected	V
Mobile Of Person With Whom Information Was Collected	7654534345	Address of Office / School / Collage	V



Yes

lf No Than Reason / Yes Then Finding



Any Other Observation	Yes	If YES – Findings	V
Any PED / Non- Disclosure findings	No		
Any other Investigation findings			

## Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

## Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

# Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

# Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

## Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

## Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r