Case Details

Status At The Time Of Investigation

Claim Number - 20110001261 Claim Amount - 10000

Claim Status - Open Claim Sub Status - Finalization

Current Status From GIST

Claim Status - Open Claim Sub Status - Finalization

Claim Date - Settled Amount -

Policy Details

Product Name - Kotak Health Care Policy Number - 1043806400

IMD NAME - DUCK PARENT IMD Code - 1175190000

IMD Flag - Policy Type - Individual

Policy Start Date - 01-01-1900 Policy End Date - 01-01-1900

Policy Category - Policy Sub Type -

Policy Holder - C18 SUMAN NAGAR OPP SAI MANDIR SION MUMBAI MAHARASHTRA Address

Member Details

Member Name - Member ID - 1001275317

Certificate Number - Relation - Self

Sum Insured - 200000 Addition Effective - 28/02/2022

Date

First Policy Incept - Member Flag

Data

Member Contact - 9545879987 Member Email Id - KGI.AMAAN-

Number HASHMI@KOTAK.COM

Claim Details

Nature Of Loss - InPatient Claim Type -

Diagnosis - Neoplasms - Claim Reported In -

Days

Date Of Admission - 01-01-1900 Date Of Discharge - 01-01-1900

Number Of Days Hospitalised

Hospital Details

Hospital Code - 60000018 Rohini Code -

Name Of Hospital - Aditya Birla Memorial Hospital Hospital Type - Private

No Of Beds - Hospital Flag -

Address Of - Aditya Birla Hospital Marg Location Of - CHINCHWADGAON Hospital

Claim Trigger Point

| Trigger 1 Auto Remark | | |
|--------------------------|--------------|--|
| Trigger Remark | testing flow | |

External 3rd PArty Investigation Final Conclusion

If No - Reason

| Investigators Final Observation & suggetion | testing flow | | |
|---|--------------|--|--------------|
| Investigators Final Conclusion | Payable | Investigators Final Recommenndation | Genuine |
| Home Visit | | | |
| Visit done | No | If No - Reason | testing flow |
| | | | |
| If Yes - Visit Date | | Appointment Taken | No |
| If No - Reason | testing flow | If Yes - Name of insured with whom appointment was taken | |
| | | | |
| Mobile no | | Member Address | |
| | | | |
| Name of Patient | tester | Date of Birth of | 01-12-2022 |
| | LESLEI | Patient | 01-12-2022 |
| Gender | Female | Statement Collected | No |

If Yes - Finding

| | testing flow | |
|-------------------|--------------|--|
| | | |
| | | |
| | | |
| Any discrepancies | No | |

| If Yes - Finding | | Any PED / Non- Disclosure findings | No |
|----------------------------|--|---------------------------------------|--------------|
| Insured Habits | | | |
| Past documents collected | No | If No - Reason | testing flow |
| If Yes – please specify | | | |
| KYC Documents collected | No | If No - Reason | testing flow |
| If Yes | Matching With Claim Document Not Matching with Claim Document | If No - Reason | |

Vicinity verification

| Visit done | No | If No - Reason | testing flow |
|---------------------------------|------------|---------------------------------------|--------------|
| If Yes – please specify | | If Yes - Visit Date | |
| Visit to Family Physician | 1 | | |
| Name of Family Physician | tester | Location | test |
| Contact number | 8974536436 | Distance from Insured Home | 45 |
| Visit to Family Physician | No | if No - Reason | testing flow |
| If Yes - Registration Number | | Qualification | |
| Statement Collected | | Any PED / Non- Disclosure findings | No |

In Cases of First Consultant / Referral doctor

| Name of Family Physician | tester | Location | test |
|---------------------------------|------------|---------------------------------------|--------------|
| Contact number | 8768658648 | Distance from Insured Home | 56 |
| Visit to Family Physician | No | if No - Reason | testing flow |
| If Yes - Registration Number | | Qualification | testing flow |
| Statement Collected | | Any PED / Non- Disclosure findings | No |

Office / School / Collage Visit

| Visit done | No | If No - Reason | testing |
|--|----|--|---------|
| If Yes - Visit Date | | If Yes - Visit To | |
| Attandence Record Collected | No | If Yes Check Whether Patient Was Present In Office / School / Collage During Hospitalization Period | |
| If Patient Is Employee - Then Check Employment Status If Patient Is Student In Collage / Schiool Then Check Enrolment Status | | Name Of Person With Whom Information Was Collected | |
| Mobile Of Person With Whom Information Was Collected | | Address of Office / School / Collage | |
| Statement Collected | No | If No Than Reason / Yes Then Finding | testing |

| Any Other Observation | No | If YES – Findings | |
|--|----|-------------------|--|
| Any PED / Non- Disclosure findings | No | | |
| Any other Investigation findings | | | |

