# **Verification Report**

# 20130000849

Product Name: Kotak Group Health Care Non Employee Employee

Report Dated: 03-03-2023

#### **Insured Details**

Claim No.: 20130000849

Insured Name: DIPALI PATIL

Insured Location: ANDHERI HEAD POST OFFICE

#### **Prepare by**

ASHWINI ANIL PAWAR

ANDHERI HEAD POST OFFICE

#### **Disclaimer:**

The Verification report is being issued without prejudice, which is meant strictly confidential and subject to terms & condition of Insurance policy under which the subject claim is lodged.

## **Status At The Time Of Investigation**

Claim Number	Claim Amount	Claim Status	Claim Sub Status
20130000849	23000	Open	

# **Policy Details**

Product Name	Policy	Policy	Policy Start	Policy End	Policy	Policy
	Number	Type	Date	Date	Category	Subtype
Kotak Group Health Care Non Employer Employee	1039736200	Individual	20-08-2021	19-08-2022	Indemnity	

Policy Holder	SION 400022, , , 400022 - CHUNABHATTI MUMBAI, MUMBAI, MAHARASHTRA, India
∆ddress	SION 400022, , , 400022 - CHONADHALH MOMDAI, MOMDAI, MAHANASHINA, IIIdid

local Data !!a	Imd name	Imd code	Imd flag
Imd Details	BANC ASSURANCE A GST	1171360000	

#### **Member Details**

Member Name	Member ID	Member Flag	Member Email Id
DIPALI PATIL	1000786654		KGI.GUNJAN-MAYEKAR@KOTAK.COM

Certificate Number	Relation	Insured	Addition Effective Date	Deletion Effective Date	First Policy Incept Data
1039736200	Self	8000000	15-08-2021		2021-08-15 00:00:00.0000000

#### **Claim Details**

Nature Of Loss	Claim Type	Diagnosis	Claim Reported In Days	Date Of Admission		Number Of Days Hospitalised
Pre Hospitalisation Medical Expenses	REIMBURSEMENT	Diseases of the digestive system	11	31-08-2021	16-12-2022	472

## **Hospital Details**

<b>Hospital Code</b>	<b>Rohini Code</b>	Name Of Hospital	<b>Hospital Type</b>	No Of Beds	<b>Hospital Flag</b>
60000019	546546465	Kokilaben Dhirubhai Ambani Hospital	Private	31-08-2021	

Location Of Hospital	ANDHERI HEAD POST OFFICE
Lucation of Husbitan	

#### Investigation Finding (Hospital Verification)

•	Registration umber	ОТ	ICU/ICCU/ PICU/CCU	Visit To Hospital	Hospital Visit Date	How Far From Member Address (ApproxKm)
Но	spital1	yes	yes	yes	2023-03-01	2

Any Relative Near Hospital Where Insured Stayed	Comments
yes	Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor.  Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus.

IP Register Entry (Entry Found)	If Not Matching - Observations
yes	

ICPs Collected	
yes	

# **Any Other Discrepancy Noted**

	TPR/BP/VITAL Charts						
	yes						
In Case Of Medical Manageme		Active Line Of Treatment					
	Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus.						
	In Case Of Surgical Operative If Provided - If Not Provided Anaesthesia If Provided - If Not Provided Anaesthesia Findings - Reason Notes Findings - Reason						
Any PED Hist	Any PED History   Any Implants Used   If Yes - Invoice / Sticker Number   Invoice Verified   Reason / Findings						
MLC Details							
	s MLC	If Yes -			If No - P	02500	

MLC Copy Received	Is MLC Verification Done	If Yes - Observations	If No - Reason
yes		yes	Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus.

## FIR Details

FIR Copy Received
yes

Any alcohol /Drug Intoxication Found As Per Documents	MRD Records checked	
yes	Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus.	

Bill Book collected	Tariff Details Card Collected
yes	yes

Hospital Authority Statement	If Yes - Any findings
yes	no

#### **Treating Doctor Visit**

Name of doctor	Qualification	Registration Number
Name Of Doctor	Qualification	Registration Number

Tariff Details Card Collected	If Yes - Any PED findings	If No - Reason	Any discrepancy noted	If Yes- Observations
yes		no	no	

#### **Lab Verification Details**

Lab Name	Lab Location	Inhouse	If No, then Distance from hospital / Resident
Lab Name	Lab Location	ves	

Lab Register Entry Verified	Bill Book	Report Validation
ves	ves	no

Name Of Empanelled Pathologist	Reg Number	Done		Finding
Name Of	Name Of		2023	Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis
Empanelled	Empanelled	yes	03 03 2023-	ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis
Pathologist	Pathologist		03-02	parturient montes, nascetur ridiculus mus.

Past Record Checked	_	Lab Verification Summary	Lab Option
yes		Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus.	

#### **Chemist Verification**

<b>Visit Done</b>	Pharmacy Name	Inhouse	If No, then Distance from hospital / Resident	
Yes	yes	Pharmacy Name	no	2

Bill Book	Bill Records	Findings	Purchase invoices Collected	If No - Reason	
yes	Not Matching with Claim Documents	commodo ligula eget dolor. Aenean	software records	Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Aenean commodo ligula eget dolor. Aenean massa. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus.	

# **Home Visit**

		Past Records Checked	Findings	Chemist Statement Collected
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Visit Done	If Yes - Visit Date	Appointment Taken	If Yes - Name of insured with whom appointment was taken	Mobile no	Member Address
Yes	2023- 03-01	Yes	Name Of Insured	7564353545	ROOM NO 4 GROUND FLOOR PADMA DEEP BLDG, SHIVAJI MAHARAJ MARG, MAHIM WEST, 400037 - ANTOP HILL MUMBAI, MUMBAI, MAHARASHTRA, India

Name of Patient	Date of Birth of Patient	Gender	Statement Collected	If Yes - Finding	If No - Reason
Sonali Mahadev Kailuke	1999-12-12	Female	Yes	ROOM NO 4 GROUND FLOOR PADMA DEEP BLDG, SHIVAJI MAHARAJ MARG, MAHIM WEST, 400037 - ANTOP HILL MUMBAI, MUMBAI, MAHARASHTRA, India	

Any discrepancies	If Yes - Finding	Any PED / Non- Disclosure findings	NYC	If No - Reason	If Yes - Matching/Not Matching with Documents	If Not-Matching Reason
	ROOM NO 4 GROUND FLOOR PADMA DEEP BLDG, SHIVAJI				Not Matching	ROOM NO 4 GROUND FLOOR PADMA DEEP BLDG, SHIVAJI MAHARAJ MARG,

Yes	MAHARAJ MARG, MAHIM WEST, 400037 - ANTOP HILL MUMBAI, MUMBAI, MAHARASHTRA, India	No	Yes	with Claim Documents	MAHIM WEST, 400037 - ANTOP HILL MUMBAI, MUMBAI, MAHARASHTRA, India

Past documents collected	If Yes - please specify	If No - Reason
Yes	ROOM NO 4 GROUND FLOOR PADMA DEEP BLDG, SHIVAJI MAHARAJ MARG, MAHIM WEST, 400037 - ANTOP HILL MUMBAI, MUMBAI, MAHARASHTRA, India	

# **Vicinity verification**

Visit done	If Yes - Date	If Yes - please specify	If No - Reason
Yes	2023- 03-01	ROOM NO 4 GROUND FLOOR PADMA DEEP BLDG, SHIVAJI MAHARAJ MARG, MAHIM WEST, 400037 - ANTOP HILL MUMBAI, MUMBAI, MAHARASHTRA, India	

## Visit to Family Physician

Name of Family Physician	Location	Contact number	Distance from Insured Home
Name Of Family Physician	mumbai	7635643545	2

Visit to Family Physician	If Yes - Registration Number	If No - Reason	Qualification	Statement Collected	Any PED / Non- Disclosure findings
Yes	Registration Number		MD	ROOM NO 4 GROUND FLOOR PADMA DEEP BLDG, SHIVAJI MAHARAJ MARG, MAHIM WEST, 400037 - ANTOP HILL MUMBAI, MUMBAI, MAHARASHTRA, India	No

## In Cases of First Consultant / Referral doctor

Name of Family Physician	Location	Contact number	<b>Distance from Insured Home</b>
Name Of Consultant	mumbai	8783564354	2

Visit to Family	If Yes - Registration	If No -	Qualification	Statement	Any PED / Non-
Physician	Number	Reason		Collected	Disclosure findings
Yes	reg12445		MD	Yes	Yes

# Office / School / College Visit

Visit	If No -	If Yes		Attandence	If Yos Chack Whathar Dationt Was Prosent In Office / School	
	Reason	Visit Date	Visit To	Record Collected	If Yes Check Whether Patient Was Present In Office / School / Collage During Hospitalization Period	
Yes		2023- 03-02	School	Yes	School	

Patient Occupation Status	Name Of person with whom information was collected	Mobile of person with whom information was collected	Address of Office / School / Collage
Other	Miss Priya Waghmare	7526452452	

Statement Collected	If Yes then Finding / If No than Reason	Any Other Observation	If YES - Findings	Any PED / NonDisclosure findings	Any other Investigation findings
Yes		Yes	ROOM NO 4 GROUND FLOOR PADMA DEEP BLDG, SHIVAJI MAHARAJ MARG, MAHIM WEST, 400037 - ANTOP HILL MUMBAI, MUMBAI, MAHARASHTRA, India	Yes	

# **External 3rd Party Investigation Final Conclusion**

Investigators Final Observation &	Investigators Final	Investigators Final	Remark Amount
suggetion	Conclusion	Recommenndation	hemai k Amount

# **Pre-Exisiting Details**

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
N.A					

## Final Closure Comment

Verification Manager Comment	Recommendation	Investigation Status	Closure Date	
		Close	03-03-2023	