# Investigation Finding (Hospital Verification)

Hospital Registration Number	t	OT	no
ICU/ICCU/ PICU/CCU	no	Visit To Hospital	no
Hospital Visit Date		How Far From Member Address (Approx Km)	
Any Relative Near Hospital Where Insured Stayed	no	Comments	t
IP Register Entry (Entry Found)	no	If No – Reason	t
If Yes	In Case of Medical Management	If Not Matching – Observations	
ICPs Collected	no	If No – Reason	t

If Yes, Any PED/Non- Disclosure Findings			
Any Other Discrepancy Noted	no	If Yes	
TPR/BP/VITAL Charts	no	If Yes – Observations	
If No – Reason	t		
In Case Of Medical Mai	nagement		
Active Line Of Treatment	t		
In Case Of Surgical Ma	nagement		
Operative Notes		If Provided - Findings	

If Not Provided - Reason		
Anaesthesia Notes	If Provided - Findings	
If Not Provided - Reason		
Any PED History		
Any Implants Used	If Yes – Invoice / Sticker Number	
Invoice Verified	Reason / Findings	

#### **MLC Details**

MLC Copy Received	no	If Yes - Date Of MLC	
If No			
Is MLC Verification Done		If Yes-Observations	
If No – Reason			

#### FIR Details

FIR Copy Received	no	If Yes - Date Of FIR	
Is FIR Verification Done		If Yes-Observations	
If No – Reason			
Any alcohol /Drug Intoxication Found As Per Documents	no	If Yes - Details	
If No - Reason			
MRD Records checked	no	If Yes-Observations	
If No – Reason	t		

Bill Book collected	no	If Yes-Observations	
If No - Reason	t		
Tariff Details Card Collected	no	If Yes-Observations	
If No - Reason	t		
Hospital Authority Statement	no	If Yes-Observations	
If No - Reason	t	If Yes – Any findings	

## Treating Doctor Visit

Name of doctor	t	Qualification	t
Registration Number	t	Tariff Details Card Collected	no
If No – Reason	t	If Yes - Any PED findings	
Any discrepancy noted	no	If Yes-Observations	

#### Lab Verification Details

Lab Name	t	Lab Location	t
Inhouse	no	If No, then Distance from hospital / Resident	t
Lab Register Entry Verified	no	If Yes	<ul><li>Matching With Claim Document</li><li>Not Matching with Claim Document</li></ul>
If No			
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If No			
Report Validation	no	Name Of Empanelled Pathologist	t
Reg Number	t	Visit Done	no
Visit Date		Finding	
Past Record Checked	no	Finding	
Lab Verification Summary	t	Lab Option	

Visit Done	yes	If No - Reason	
If Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw
Purchase invoices Collected	sufbsf	If No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	If No – Reason	fyfsufbaufb
If Yes - Findings	yes	If Yes - Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	yes	If No - Reason	
If Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw
Purchase invoices Collected	sufbsf	If No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	If No – Reason	fyfsufbaufb
If Yes - Findings	yes	If Yes - Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	yes	If No - Reason	yes
If Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw
Purchase invoices Collected	sufbsf	If No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	If No – Reason	fyfsufbaufb
If Yes - Findings	yes	If Yes - Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	yes	If No – Reason	yes
If Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul><li>Matching With Claim Document</li><li>Not Matching with Claim Document</li></ul>
If Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw
Purchase invoices Collected	sufbsf	If No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	If No – Reason	fyfsufbaufb
If Yes - Findings	yes	If Yes - Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	no	If No - Reason	
If Yes - Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul><li>Matching With Claim Document</li><li>Not Matching with Claim Document</li></ul>
If Not Match			
Bill Records	software records	Findings	d
Purchase invoices Collected	no	If No – Reason	d
Past Records Checked	no	Findings	

Chemist Statement Collected	no	If No – Reason	d
If Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	d		
Past Records Details		Any Other Observations/Findings	
If Yes - Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	no	If No - Reason	
If Yes - Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul><li>Matching With Claim Document</li><li>Not Matching with Claim Document</li></ul>
If Not Match			
Bill Records	software records	Findings	t
Purchase invoices Collected	no	If No – Reason	t
Past Records Checked	no	Findings	

Chemist Statement Collected	no	If No – Reason	t
If Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	t		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	no	If No – Reason	
If Yes – Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If Not Match			
Bill Records		Findings	
	others		t
Purchase invoices		If No – Reason	
Collected	no	II IVO REUSOII	t
		<b>—</b> · 1·	
Past Records Checked	no	Findings	

Chemist Statement Collected	no	If No – Reason	t
If Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	t		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	no	If No - Reason	
If Yes – Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If Not Match			
Bill Records	carbon copies	Findings	V
Purchase invoices Collected	yes	If No – Reason	
Past Records Checked	no	Findings	

Chemist Statement Collected	yes	If No – Reason	
If Yes - Findings	V	If Yes - Any PED findings	no
Overall Chemist Verification Summary	V		
Past Records Details		Any Other Observations/Findings	
If Yes - Any PED Findings			
Over All Hospital Virification Findings			
Home Visit			

If No - Reason

Visit done

No

			testing
f Yes - Visit Date		Appointment Taken	No
f No - Reason	testing	If Yes - Name of insured with whom appointment was taken	
Mobile no		Member Address	
Name of Patient	testing	Date of Birth of Patient	2022-12-08
Gender	Female	Statement Collected	No
f No - Reason	testing	If Yes - Finding	
Any discrepancies	No		

If Yes - Finding		Any PED / Non- Disclosure findings	No
Insured Habits			
Past documents collected	No	If No - Reason	testing
If Yes – please specify			
KYC Documents collected	No	If No - Reason	testing
If Yes	<ul><li>Matching with Claim Document</li><li>Not Matching with Claim Document</li></ul>	If No - Reason	

## Vicinity verification

Visit done	No	If No - Reason	testing
If Yes – please specify		If Yes - Visit Date	
Visit to Family Physiciar	1		
Name of Family Physician	testing	Location	testing
Contact number	9768457326	Distance from Insured Home	54
Visit to Family Physician	No	if No - Reason	testing
If Yes - Registration Number		Qualification	
Statement Collected		Any PED / Non- Disclosure findings	No

### In Cases of First Consultant / Referral doctor

Name of Family Physician	testing	Location	testing
Contact number	6574563222	Distance from Insured Home	54
Visit to Family Physician	No	if No - Reason	testing
If Yes - Registration Number		Qualification	testing
Statement Collected		Any PED / Non- Disclosure findings	No

# Investigation Finding (Hospital Verification)

Hospital Registration Number	t	OT	no
ICU/ICCU/ PICU/CCU	no	Visit To Hospital	no
Hospital Visit Date		How Far From Member Address (Approx Km)	
Any Relative Near Hospital Where Insured Stayed	no	Comments	t
IP Register Entry (Entry Found)	no	If No – Reason	t
If Yes	In Case of Medical Management	If Not Matching – Observations	
ICPs Collected	no	If No - Reason	t

If Yes, Any PED/Non- Disclosure Findings			
Any Other Discrepancy Noted	no	If Yes	
TPR/BP/VITAL Charts	no	If Yes – Observations	
If No – Reason	t		
In Case Of Medical Mai	nagement		
Active Line Of Treatment	t		
In Case Of Surgical Ma	nagement		
Operative Notes		If Provided - Findings	

If Not Provided - Reason		
Anaesthesia Notes	If Provided - Findings	
If Not Provided - Reason		
Any PED History		
Any Implants Used	If Yes – Invoice / Sticker Number	
Invoice Verified	Reason / Findings	

#### **MLC Details**

MLC Copy Received	no	If Yes - Date Of MLC	
If No			
Is MLC Verification Done		If Yes-Observations	
If No - Reason			

#### FIR Details

FIR Copy Received	no	If Yes - Date Of FIR	
Is FIR Verification Done		If Yes-Observations	
If No – Reason			
Any alcohol /Drug Intoxication Found As Per Documents	no	If Yes – Details	
If No – Reason			
MRD Records checked	no	If Yes-Observations	
If No – Reason	t		

Bill Book collected	no	If Yes-Observations	
If No - Reason	t		
Tariff Details Card Collected	no	If Yes-Observations	
If No - Reason	t		
Hospital Authority Statement	no	If Yes-Observations	
If No - Reason	t	If Yes – Any findings	

## Treating Doctor Visit

Name of doctor	t	Qualification	t
Registration Number	t	Tariff Details Card Collected	no
If No – Reason	t	If Yes – Any PED findings	
Any discrepancy noted	no	If Yes-Observations	

#### Lab Verification Details

Lab Name	t	Lab Location	t
Inhouse	no	If No, then Distance from hospital / Resident	t
Lab Register Entry Verified	no	If Yes	<ul><li>Matching With Claim Document</li><li>Not Matching with Claim Document</li></ul>
If No			
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If No			
Report Validation	no	Name Of Empanelled Pathologist	t
Reg Number	t	Visit Done	no
Visit Date		Finding	
Past Record Checked	no	Finding	
Lab Verification Summary	t	Lab Option	

Visit Done	yes	If No - Reason	
If Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul><li>Matching With Claim Document</li><li>Not Matching with Claim Document</li></ul>
If Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw
Purchase invoices Collected	sufbsf	If No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	If No – Reason	fyfsufbaufb
If Yes - Findings	yes	If Yes - Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	yes	If No - Reason	
If Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul><li>Matching With Claim Document</li><li>Not Matching with Claim Document</li></ul>
If Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw
Purchase invoices Collected	sufbsf	If No – Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	If No – Reason	fyfsufbaufb
If Yes - Findings	yes	If Yes - Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	yes	If No - Reason	yes
If Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul><li>Matching With Claim Document</li><li>Not Matching with Claim Document</li></ul>
If Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw
Purchase invoices Collected	sufbsf	If No - Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	If No – Reason	fyfsufbaufb
If Yes - Findings	yes	If Yes - Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	yes	If No - Reason	yes
If Yes – Visit Date	10-10-2022	Pharmacy Name	ravi
Inhouse	nbufsuub	If No, then Distance from hospital / Resident	sfsufbsu
Bill Book	yes	If Yes	<ul><li>Matching With Claim Document</li><li>Not Matching with Claim Document</li></ul>
If Not Match	nun344		
Bill Records	yes	Findings	sfuybybdybw
Purchase invoices Collected	sufbsf	If No - Reason	unhusbnfu
Past Records Checked	bfysf	Findings	udhfshfh

Chemist Statement Collected	dsfbyfy	If No – Reason	fyfsufbaufb
If Yes - Findings	yes	If Yes - Any PED findings	yes
Overall Chemist Verification Summary	cdfcfcvc		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	no	If No - Reason	
If Yes – Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul><li>Matching With Claim Document</li><li>Not Matching with Claim Document</li></ul>
If Not Match			
Bill Records	software records	Findings	d
Purchase invoices Collected	no	If No - Reason	d
Past Records Checked	no	Findings	

Chemist Statement Collected	no	If No - Reason	d
If Yes – Findings		If Yes - Any PED findings	
Overall Chemist Verification Summary	d		
Past Records Details		Any Other Observations/Findings	
If Yes - Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	no	If No - Reason	
If Yes – Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If Not Match			
Bill Records	software records	Findings	t
Purchase invoices Collected	no	If No - Reason	t
Past Records Checked	no	Findings	

Chemist Statement Collected	no	If No – Reason	t
If Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	t		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	no	If No - Reason	
If Yes – Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	no	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If Not Match			
Bill Records	others	Findings	t
Purchase invoices Collected	no	If No - Reason	t
Past Records Checked	no	Findings	

Chemist Statement Collected	no	If No – Reason	t
If Yes – Findings		If Yes – Any PED findings	
Overall Chemist Verification Summary	t		
Past Records Details		Any Other Observations/Findings	
If Yes – Any PED Findings			
Over All Hospital Virification Findings			

Visit Done	no	If No - Reason	
If Yes - Visit Date		Pharmacy Name	
Inhouse		If No, then Distance from hospital / Resident	
Bill Book	yes	If Yes	<ul> <li>Matching With Claim Document</li> <li>Not Matching with Claim Document</li> </ul>
If Not Match			
Bill Records	carbon copies	Findings	V
Purchase invoices Collected	yes	If No – Reason	
Past Records Checked	no	Findings	

Chemist Statement Collected	yes	If No – Reason	
If Yes - Findings	V	If Yes – Any PED findings	no
Overall Chemist Verification Summary	V		
Past Records Details		Any Other Observations/Findings	
If Yes - Any PED Findings			
Over All Hospital Virification Findings			
Home Visit			

If No - Reason

Visit done

No

			testing
f Yes - Visit Date		Appointment Taken	No
f No - Reason	testing	If Yes - Name of insured with whom appointment was taken	
Mobile no		Member Address	
Name of Patient	testing	Date of Birth of Patient	2022-12-08
Gender	Female	Statement Collected	No
f No - Reason	testing	If Yes - Finding	
Any discrepancies	No		

If Yes - Finding		Any PED / Non- Disclosure findings	No
Insured Habits			
Past documents collected	No	If No - Reason	testing
If Yes – please specify			
KYC Documents collected	No	If No - Reason	testing
If Yes	<ul><li>Matching with Claim Document</li><li>Not Matching with Claim Document</li></ul>	If No - Reason	

#### Vicinity verification

Visit done	No	If No - Reason	testing
If Yes – please specify		If Yes - Visit Date	
Visit to Family Physiciar	1		
Name of Family Physician	testing	Location	testing
Contact number	9768457326	Distance from Insured Home	54
Visit to Family Physician	No	if No - Reason	testing
If Yes - Registration Number		Qualification	
Statement Collected		Any PED / Non- Disclosure findings	No

#### In Cases of First Consultant / Referral doctor

Name of Family Physician	testing	Location	testing
Contact number	6574563222	Distance from Insured Home	54
Visit to Family Physician	No	if No - Reason	testing
If Yes - Registration Number		Qualification	testing
Statement Collected		Any PED / Non- Disclosure findings	No

# Office / School / Collage Visit

Visit done	No	If No - Reason	testing
If Yes - Visit Date		If Yes - Visit To	
Attandence Record Collected	No	If Yes Check Whether Patient Was Present In Office / School / Collage During Hospitalization Period	
If Patient Is Employee - Then Check Employment Status If Patient Is Student In Collage / Schiool Then Check Enrolment Status	Student in College/School	Name Of Person With Whom Information Was Collected	
Mobile Of Person With Whom Information Was Collected		Address of Office / School / Collage	
Statement Collected	No	If No Than Reason / Yes Then Finding	testing

Any Other Observation	No	If YES – Findings	
Any PED / Non- Disclosure findings	No		
Any other Investigation findings			

### Pre-Exisiting Details

# Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

### Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

# Chemist

<b>Pre Existing Disease</b>	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

### Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

### Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

# Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

### Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r

### Chemist

Pre Existing Disease	Since	Disclosed By	Relation With Patient	Reference Document Name	Detail Information
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r
test test	2022-11-03	test tset	test strtsg	tytgsggsr	trdrds trsfdsdfcs5r