

Case Details


Status At The Time Of Investigation

Claim Number	-	20210000019	Claim Amount	-	10000
Claim Status	-	Close	Claim Sub Status	-	


Current Status From GIST

Claim Status	-	Close	Claim Sub Status	-	
Closure Date	-	19-01-2023	Settled Amount	-	0

Policy Details

Product Name	-	Kotak Secure Shield	Policy Number	-	1005179200
IMD NAME	-	SALMAN KHAN	IMD Code	-	3170400000
IMD Flag	-		Policy Type	-	Individual
Policy Start Date	-	28-03-2017	Policy End Date	-	27-03-2018
Policy Category	-	Benefit	Policy Sub Type	-	
Policy Holder Address	-	B-131, KAMGAR NAGAR, KURLA, 400017 - DHARAVI MUMBAI, MUMBAI, MAHARASHTRA, India			

Member Details

Member Name	-	Member ID	-	1000019509	
Certificate Number	-	1005179200	Relation	-	Self
Sum Insured	-	1000000	Addition Effective Date	-	28-03-2017
Deletion Effective Date	-				
First Policy Incept Data	-	2017-03-28 00:00:00.0000000	Member Flag	-	
Member Contact Number	-	0000000000	Member Email Id	-	avni.rathod@Kotak.com

Claim Details

Nature Of Loss	-	Critical Illness	Claim Type	-	Reimbursement
Diagnosis	-	azetrxdyctrfvgygubhyi	Claim Reported In Days	-	0
Date Of Admission	-	30-07-2017	Date Of Discharge	-	
Number Of Days Hospitalised	-	0			

Hospital Details


Hospital Code	-	Rohini Code	-	
Name Of Hospital	-	Hospital Type	-	

Omkar Mahamuni

null

Mobile No. -null , Email -kgi.omkar-mahamuni@Kotak.com

No Of Beds -

Hospital Flag - 

Address Of Hospital -

Location Of Hospital -

Claim Trigger Point

Trigger 1 Auto
Remark

Trigger Remark

Contrary to popular belief, Lorem Ipsum is not simply random text. It has roots in a piece of classical Latin literature from 45 BC, making it over 2000 years old. Richard McClintock, a Latin professor at Hampden-Sydney College in Virginia, looked up one of the more obscure Latin words, consectetur, from a Lorem Ipsum passage, and going through the cites of the word in classical literature, discovered the undoubtable source.

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Investigation Finding (Hospital Verification)

Hospital Registration
Number

OT

ICU/ICCU/ PICU/CCU

Visit To Hospital

Hospital Visit Date

How Far From
Member Address
(Approx Km)

Any Relative Near
Hospital Where
Insured Stayed

Comments

IP Register Entry
(Entry Found)

If No - Reason

If Yes

- Matching With Claim Document
- Not Matching with Claim Document

If Not Matching -
Observations

ICPs Collected

If No - Reason

If Yes, Any PED/Non-
Disclosure Findings

Any Other
Discrepancy Noted

If Yes

TPR/BP/VITAL Charts

If Yes - Observations

If No - Reason

In Case Of Medical Management

Active Line Of
Treatment

In Case Of Surgical Management

Operative Notes

If Provided - Findings

Omkar Mahamuni

null

Mobile No. -null , Email -kgi.omkar-mahamuni@Kotak.com

If Not Provided - Reason

Anaesthesia Notes

If Provided - Findings

If Not Provided - Reason

Any PED History

Any Implants Used

If Yes - Invoice / Sticker Number

Invoice Verified

Reason / Findings

MLC Details

MLC Copy Received

If Yes - Date Of MLC

If No

Is MLC Verification
Done

If Yes-Observations

If No - Reason

FIR Details

FIR Copy Received

If Yes - Date Of FIR

Is FIR Verification Done

If Yes-Observations

If No - Reason

Any alcohol /Drug Intoxication Found As Per Documents

If Yes - Details

If No - Reason

MRD Records checked

If Yes-Observations

If No - Reason

Bill Book collected

If Yes-Observations

If No - Reason

Tariff Details Card
Collected

If Yes-Observations

If No - Reason

Hospital Authority
Statement

If Yes-Observations

If No - Reason

If Yes - Any findings

Treating Doctor Visit

Name of doctor

Qualification

Registration Number

Tariff Details Card
Collected

If No - Reason

If Yes - Any PED
findings

Any discrepancy
noted

If Yes-Observations



Home Visit

Visit done	<input type="text" value="Yes"/>	If No - Reason	
If Yes - Visit Date	<input type="text" value="2023-01-01"/>	Appointment Taken	<input type="text" value="Yes"/>
If No - Reason		If Yes - Name of insured with whom appointment was taken	Name Of Insured
Mobile no	<input type="text" value="8727625625"/>	Member Address	Member Address Member AddressMember Address
Name of Patient	Name Of Patient *	Date of Birth of Patient	<input type="text" value="2019-01-01"/>
Gender	<input type="text" value="Female"/>	Statement Collected	<input type="text" value="Yes"/>
If No - Reason		If Yes - Finding	Contrary to popular belief, Lorem Ipsum is not simply random text. It has roots in a piece of classical Latin literature from 45 BC, making it over 2000 years old. Richard McClintock, a Latin professor at Hampden-Sydney College in Virginia, looked up one of the more obscure Latin words, consectetur, from a Lorem Ipsum passage, and going through the cites of the word in classical literature, discovered the undoubtable source.
Any discrepancies	<input type="text" value="Yes"/>		

If Yes - Finding

Contrary to popular belief, L

Any PED / Non-Disclosure findings

No

Insured Habits

Past documents collected

Yes

If No - Reason

If Yes - please specify

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KYC Documents collected

Yes

If No - Reason

If Yes

- Matching with Claim Document
- Not Matching with Claim Document

If No - Reason

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Vicinity verification

Visit done

Yes

If No - Reason

If Yes - please specify

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If Yes - Visit Date

2023-01-01

Visit to Family Physician

Name of Family Physician

Location

Contact number

Distance from Insured Home

Visit to Family Physician

No

if No - Reason

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If Yes - Registration Number

Qualification

Omkar Mahamuni

null

Mobile No. -null , Email -kgi.omkar-mahamuni@Kotak.com

Statement Collected

Any PED / Non-Disclosure findings



In Cases of First Consultant / Referral doctor

Name of Family
Physician

Location

Contact number

Distance from
Insured Home

Visit to Family
Physician

if No - Reason

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If Yes - Registration
Number

Qualification

Statement Collected

Any PED / Non-
Disclosure findings

Office / School / Collage Visit

Visit done

Yes

If No - Reason

If Yes - Visit Date

2023-01-01

If Yes - Visit To

Office

Attendance Record
Collected

Yes

If Yes Check
Whether Patient
Was Present In
Office / School /
Collage During
Hospitalization
Period

Office

If Patient Is
Employee - Then
Check Employment
Status If Patient Is
Student In Collage /
School Then Check
Enrolment Status

Employee Student in
College/School

Name Of Person
With Whom
Information Was
Collected

Mobile Of Person Wit

Mobile Of Person
With Whom
Information Was
Collected

6546454353

Address of Office /
School / Collage

Statement Collected

Yes

If No Than Reason /
Yes Then Finding

Omkar Mahamuni

null

Mobile No. -null , Email -kgi.omkar-mahamuni@Kotak.com

Any Other
Observation

Yes

If YES - Findings

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Any PED / Non-
Disclosure findings

No

Any other
Investigation
findings

External 3rd Party Investigation Final Conclusion

Investigators Final
Observation &
suggestion

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Investigators Final
Conclusion

Repudiate

Investigators Final
Recommendation

Seems Genuine

Current Status From GIST

Remark

Amount

Omkar Mahamuni

null

Mobile No. -null , Email -kgi.omkar-mahamuni@Kotak.com

Pre-Existing Details

Omkar Mahamuni

null

Mobile No. -null , Email -kgi.omkar-mahamuni@Kotak.com

Final Closure Comment

Verification Manager
Comment

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Recommendation*

Seems Genuine

Investigation Status

Close

Closure Date

19-01-2023