

Case Details


Status At The Time Of Investigation

Claim Number	-	20210000057	Claim Amount	-	145000
Claim Status	-	Close	Claim Sub Status	-	Surveyor Appointed After Registration


Current Status From GIST

Claim Status	-	Close	Claim Sub Status	-	Surveyor Appointed After Registration
Closure Date	-	29-12-2022	Settled Amount	-	

Policy Details

Product Name	-	Kotak Secure Shield	Policy Number	-	1030420100
IMD NAME	-	BANC ASSURANCE A GST	IMD Code	-	1171360000
IMD Flag	-		Policy Type	-	Individual
Policy Start Date	-	01-01-1900	Policy End Date	-	01-01-1900
Policy Category	-		Policy Sub Type	-	
Policy Holder Address	-	C-32, MOHAN NAGAR, ANTOP HILL, CHUNABHATI, MUMBAI TEST MUMBAI MAHARASHTRA			


Member Details

Member Name	-	Member ID	-	10000171	
Certificate Number	-	Relation	-		
Sum Insured	-	Addition Effective Date	-		
Deletion Effective Date	-				
First Policy Incept Data	-	Member Flag	-		
Member Contact Number	-	7506464157	Member Email Id	-	KGI.SANKET-GADAKARI@KOTAK.COM

Claim Details

Nature Of Loss	-	Critical Illness	Claim Type	-	
Diagnosis	-	okk	Claim Reported In Days	-	0
Date Of Admission	-	01-01-1900	Date Of Discharge	-	01-01-1900
Number Of Days Hospitalised	-	0			

Hospital Details

Hospital Code	-	60000001	Rohini Code	-	
Name Of Hospital	-		Hospital Type	-	
No Of Beds	-		Hospital Flag	-	
Address Of	-		Location Of	-	

Hospital

Hospital

Claim Trigger Point

Trigger 1 Auto Remark

Trigger Remark

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business. Business is based on the foundation of profit and loss; thus, the success or failure of a business has a broad spectrum of variations. Business plays a major role within our society. It is a creative and competitive activity that continuously contributes to the shaping of our

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Investigation Finding (Hospital Verification)

Hospital Registration Number	<input type="text" value="Hospital Registration Number"/>	OT	<input type="text" value="yes"/>
ICU/ICCU/ PICU/CCU	<input type="text" value="yes"/>	Visit To Hospital	<input type="text" value="yes"/>
Hospital Visit Date	<input type="text" value="01-12-2022"/>	How Far From Member Address (Approx Km)	<input type="text" value="5"/>
Any Relative Near Hospital Where Insured Stayed	<input type="text" value="yes"/>	Comments	<input type="text" value="The act of making one'"/>

IP Register Entry (Entry Found)	<input type="text" value="yes"/>	If No - Reason	<input type="text"/>
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If Yes	<input type="radio"/> Matching With Claim Document <input type="radio"/> Not Matching with Claim Document	If Not Matching - Observations	<input type="text" value="The act of making one's living by earning money through the process of buying and selling different kinds of products is called"/>
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ICPs Collected	<input type="text" value="yes"/>	If Yes - Observations	<input type="text"/>
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If No - Reason	<input type="text" value="The act of making one's living by earning money through the process of buying and selling different kinds of products is called business. Business is based on the foundation of profit and loss, thus the success"/>
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If Yes, Any PED/Non-Disclosure Findings

Any Other Discrepancy Noted

If Yes

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.
Business is based on the

TPR/BP/VITAL Charts

If Yes - Observations

If No - Reason

In Case Of Medical Management

Active Line Of Treatment

In Case Of Surgical Management

Operative Notes

If Provided - Findings

If Not Provided - Reason

Anaesthesia Notes

If Provided - Findings

If Not Provided - Reason

Any PED History

Any Implants Used

If Yes - Invoice / Sticker Number

Invoice Verified

Reason / Findings

MLC Details

MLC Copy Received

yes

If Yes - Date Of MLC

01-12-2022

If No

[Empty text box]

Is MLC Verification Done

yes

If Yes-Observations

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.
Business is based on the

If No - Reason

[Empty text box]



FIR Details

FIR Copy Received

yes

If Yes - Date Of FIR

01-12-2022

Is FIR Verification Done

yes

If Yes-Observations

If No - Reason

Any alcohol /Drug Intoxication Found As Per Documents

yes

If Yes - Details

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.
Business is based on the

MRD Records checked

yes

If Yes-Observations

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.
Business is based on the

If No - Reason

Bill Book collected

yes

If Yes-Observations

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.
Business is based on the

If No - Reason

Tariff Details Card Collected

yes

If Yes-Observations

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.
Business is based on the

If No - Reason

Hospital Authority Statement

yes

If Yes-Observations

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.
Business is based on the

If No - Reason

If Yes - Any findings

no

Treating Doctor Visit

Name of doctor	<input type="text" value="Treating Doctor Visit"/>	Qualification	<input type="text" value="Treating Doctor Visit"/>
Registration Number	<input type="text" value="Treating Doctor Visit"/>	Doctor Flag	<input type="text" value="Treating Doctor Visit"/>
Treating Doctor Statement Collected	<input type="text" value="yes"/>		
If No - Reason	<input type="text"/>	If Yes - Any PED findings	<input type="text" value="no"/>
Any discrepancy noted	<input type="text" value="yes"/>	If Yes-Observations	<input type="text"/>

Lab Verification Details

Lab Name	<input type="text" value="Lab Verification Details"/>	Lab Location	<input type="text" value="Lab Verification Details"/>
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Lab Flag	<input type="text"/>
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Inhouse	<input type="text" value="yes"/>	If No, then Distance from hospital / Resident	<input type="text"/>
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Lab Register Entry Verified	<input type="text" value="yes"/>	If Yes	<input type="radio"/> Matching With Claim Document <input type="radio"/> Not Matching with Claim Document
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If Not Matching - Observations	<input type="text" value="The act of making one's living by earning money through the process of buying and selling different kinds of products is called"/>
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If No	<input type="text" value="The act of making one's living by earning money through the process of buying and selling different kinds of products is called business. Business is based on the foundation of profit and loss; thus, the success or failure of a business has a broad spectrum of variations. Business plays a major role within our society. It is a creative and"/>
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Bill Book	<input type="text" value="yes"/>	If Yes	<input type="radio"/> Matching With Claim Document <input type="radio"/> Not Matching with Claim Document
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If No	<input type="text" value="The act of making one's living by earning money through the process of buying and selling different kinds of products is called business. Business is based on the foundation of profit and loss; thus, the success or failure of a business has a broad spectrum of variations. Business plays a major role within our society. It is a creative and"/>
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Report Validation	<input type="text" value="yes"/>	Name Of Empanelled Pathologist	<input type="text" value="Name Of Empanelled Pathologist"/>
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Reg Number	<input type="text" value="Name Of Empanelled F"/>	Visit Done	<input type="text" value="yes"/>
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Visit Date

01-12-2022

Finding

The act of making one's living by €

Past Record Checked

yes

Finding

The act of making one's living by €

Lab Verification
Summary

The act of making one'

Lab Option

Physiotherapy Center Verification

Chemist Verification

Visit Done	<input type="text" value="yes"/>	If No - Reason	<input type="text"/>
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If Yes - Visit Date	<input type="text" value="01-12-2022"/>	Pharmacy Name	<input type="text" value="Chemist Verification"/>
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Inhouse	<input type="text" value="yes"/>	If No, then Distance from hospital / Resident	<input type="text"/>
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Bill Book	<input type="text" value="yes"/>	If Yes	<input type="radio"/> Matching With Claim Document <input checked="" type="radio"/> Not Matching with Claim Document
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If Not Match	<input type="text" value="The act of making one's living by earning money through the process of buying and selling different kinds of products is called business. Business is based on the foundation of profit and loss; thus, the success or failure of a business has a broad spectrum of variations. Business plays a major role within our society. It is a creative and"/>		
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Bill Records	<input type="text" value="carbon copies"/>	Findings	<input type="text" value="The act of making one's living by earning money through the process of buying and selling different kinds of products is called business. Business is based on the foundation of profit and loss; thus, the success"/>
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Purchase invoices Collected	<input type="text" value="yes"/>	If No - Reason	<input type="text"/>
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Past Records Checked	<input type="text" value="yes"/>	Findings	<input type="text" value="The act of making one's living by earning money through the process of buying and selling different kinds of products is called business. Business is based on the foundation of profit and loss; thus, the success"/>
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Chemist Statement Collected

yes

If No - Reason

Empty text box for 'If No - Reason'

If Yes - Findings

The act of making one's living by earning money through the process of buying and selling different kinds of products is called

If Yes - Any PED findings

no

Overall Chemist Verification Summary

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business. Business is based on the foundation of profit and loss; thus, the success or failure of a business has a broad spectrum of variations. Business plays a major role within our society. It is a creative and competitive activity that continuously contributes to the shaping of our society. By satisfying the needs and wants, people can get satisfied.

Past Records Details

The act of making one's living by earning money through the process of buying and selling different kinds of products is called

Any Other Observations/Findings

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If Yes - Any PED Findings

no

Over All Hospital Virification Findings

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Home Visit

Visit done

Yes

If No - Reason

If Yes - Visit Date

01-12-2022

Appointment Taken

Yes

If No - Reason

If Yes - Name of insured with whom appointment was taken

Name Of Insured With Whom

Mobile no

8727625625

Member Address

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.

Name of Patient

Name Of Patient *

Date of Birth of Patient

14-12-2022

Gender

Female

Statement Collected

Yes

If No - Reason

If Yes - Finding

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.

Any discrepancies

Yes

If Yes - Finding

The act of making one's livir

Any PED / Non-Disclosure findings

No

Insured Habits

Past documents collected

Yes

If No - Reason

If Yes - please specify

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.

KYC Documents collected

Yes

If No - Reason

If Yes

- Matching With Claim Document
- Not Matching with Claim Document

If No - Reason

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.

Vicinity verification

Visit done

If No - Reason

If Yes - please specify

If Yes - Visit Date

Visit to Family Physician

Name of Family Physician

Location

Contact number

Distance from Insured Home

Visit to Family Physician

if No - Reason

If Yes - Registration Number

Qualification

Statement Collected

Any PED / Non-Disclosure findings

In Cases of First Consultant / Referral doctor

Name of Family Physician	<input type="text" value="Name Of Consultant"/>	Location	<input type="text" value="Name Of Consultant"/>
Contact number	<input type="text" value="7653453453"/>	Distance from Insured Home	<input type="text" value="4"/>
Visit to Family Physician	<input type="text" value="Yes"/>	if No - Reason	<input type="text"/>
If Yes - Registration Number	<input type="text" value="Name Of Consultant"/>	Qualification	<input type="text"/>
Statement Collected	<input type="text" value="Yes"/>	Any PED / Non-Disclosure findings	<input type="text" value="No"/>

Office / School / Collage Visit

Visit done

Yes

If No - Reason

If Yes - Visit Date

01-12-2022

If Yes - Visit To

School

Attendance Record Collected

Yes

If Yes Check Whether Patient Was Present In Office / School / Collage During Hospitalization Period

Office

If Patient Is Employee - Then Check Employment Status If Patient Is Student In Collage / School Then Check Enrolment Status

Employee Student in College/School

Name Of Person With Whom Information Was Collected

Name Of Person With Whom

Mobile Of Person With Whom Information Was Collected

7564534244

Address of Office / School / Collage

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.

Statement Collected

Yes

If Yes Then Finding

The act of making one's living

If No Than Reason

Any Other Observation

Yes

If YES - Findings

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.

Any PED / Non-Disclosure findings

No

Any other Investigation findings

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.

External 3rd Party Investigation Final Conclusion

Investigators Final
Observation &
suggetion

The act of making one's living by earning money through the process of buying and selling different kinds of products is called business.
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Investigators Final
Conclusion

Payable

Investigators Final
Recommenndation

Other

